

Targeted Safeguarding Interventions Consultation Frequently Asked Questions

What are Targeted Safeguarding Interventions?

These are services that are designed to work with the whole family to support and develop strategies that enable the family to stay together and to help to prevent the children from coming into care.

Who can access the services?

Families with children who are engaged with social care but are not in care. The social worker will refer them into the service.

Why is the contract being re-tendered?

By re-tendering we mean re-purchasing or renewing the existing services being delivered on our behalf.

There are rules about how Local Governments purchase services. Contracts have a defined start and end date and sometimes have allowable extensions to the contract. The current contract has used up all of its extensions so now has to be re-tendered in a fair way so all interested parties have an opportunity to bid for the contract in an open and transparent way.

Is the funding changing?

The money we have to spend on these services has reduce by £671,000 to give a total budget £940,000 on which to reprocure the services.

When is the new contract going to start?

The current contract ends on 31st March 2021. This means we need to start preparing to purchase a new contract now so that it will be ready by 1st April 2021.

Why are you doing a public consultation?

It is important that the users of the service and other interested people have an opportunity to feed back their views of the service so that new contracts can take account of this and get the best value and outcomes for the money we have got whilst continuing to meet the needs of the people needing the service.

The Council should not seek to implement any such changes to contracts, services or policies without appropriate consultation.

How can I give you my views?

You can give us your views by completing our [online questionnaire](#). We want to hear the views of:

- Parents, carers
- Children and young people
- Professionals
- And other interested stakeholders

If the above link doesn't work you can find the questionnaire on our website by typing <https://northamptonshire.citizenspace.com/> into your browser.

Please contact us on the below contact details if you or would like a copy of the questionnaire in another format (including paper copy, easy read or large print). You can also give us your views by emailing or writing to us.

- **Email address:** consult@northamptonshire.gov.uk
- **Postal address:** Consultation, Equalities and Accessibility Team, Northamptonshire County Council, One Angel Square, Angel Street, Northampton NN1 1ED
- **Telephone:** 0300 126 1000

Can I talk to somebody about this consultation?

Yes, if you would like to talk to us to give us your views you can contact a Commissioner (a Commissioner is the name of the Council Officer who is responsible for re-tendering the contract). You can speak to them in a range of ways suitable to your needs i.e. by phone or by e-mail.

- **Email address:** sufficiency@childrenfirstnorthamptonshire.co.uk
- **Telephone:** 07738 459552

Is there going to be any public consultation meetings?

Unfortunately, due to the various restrictions in place because of the Coronavirus (COVID-19) we are no longer able to hold these face-to-face sessions. However, you can still speak to Council officers as explained above.

When is the deadline for giving my views?

The consultation started on 22 May 2020 and will close at midnight on 17 July 2020.

What will happen with my response?

Your response will be anonymous so nobody will know what you have said. All responses will be analysed altogether to see how people feel about the service. All of the feedback received will be considered when setting up the new contract. The findings of the consultation will be publicised in a report that will show the main messages made from all of the responses.